

Omnia Dental Spa

Our New Patient Journey

The 'New Normal'



All appointments must be pre-booked. Please contact our reception team - via telephone or email - to book a convenient appointment.



Patients will be sent important information, via email, prior to their appointment. You will be asked to complete a **COVID-19 Screening Form** and a **Medical History Form**.



Before leaving your home please remember to have a drink, brush your teeth and visit the lavatory. Our restroom facilities will have restricted access.



Please arrive on time for your appointment and wait in your car or outside the practice until a member of our team invites you into the entrance porch. Please attend alone.



You will be asked to sanitise your hands, with an antiseptic alcohol gel, as soon as you enter the practice. A member of our team will then guide you directly into the surgery.



Our clinical team will be wearing enhanced PPE including respirators masks and visors. Please rest assured that it is still our familiar friendly faces behind the new kit!



After your examination or treatment, you will be asked to sanitise your hands again and a member of our team will guide you out of the practice as efficiently as possible.



The surgery will then be thoroughly cleaned and disinfected and all 'touch points' in the waiting room and reception area will also be disinfected.



All dental instruments will also be cleaned, disinfected and sterilised in our dedicated decontamination room in line with our decontamination and cross-infection control policy.



Thank you for your cooperation and understanding - you are helping to keep our patients, dental team and the wider community safe and well.